

# KOSCIUSKO HOME CARE & HOSPICE NONDISCRIMINATION

1. The Agency does not discriminate on the basis of race, color, national origin, sex, age or disability in its health programs or activities.
2. The Agency provides appropriate auxiliary aids and services to persons with disabilities, free of charge and in a timely manner, when such aids and services are necessary to ensure an equal opportunity to participate in the Agency's health programs and activities.
3. The Agency provides language assistance services to limited English proficiency individuals, free of charge and in a timely manner, when such services are necessary to provide meaningful access to the Agency's health programs and activities.
4. Please call 574-372-3401 for more information pertaining to auxiliary aids and services to persons of disabilities and language assistance services.
5. Individuals wishing to file a grievance should send a written grievance to :  
Kosciusko Home Care & Hospice, Inc.  
Attn. Language Access Manager  
P.O. Box 1196  
Warsaw, IN 46581-1196
6. Grievance procedure:
  - a. All grievances should be directed to the Language Access Manager.
  - b. The grievance must be sent to the Agency within 60 days of the date the person becomes aware of the grievance.
  - c. The grievance must contain the name and address of the complainant, description of the discriminatory action, and remedy or relief sought.
  - d. The designated employee will begin investigating the complaint within five (5) business days of receipt and conclude the investigation within a reasonable time frame.
7. A person may file a discrimination complaint with HHS's Office of Civil Rights online by visiting their website at <http://www.education.gov/about/offices/list/ocr/complaint> for more information.



Kosciusko  
Home Care & Hospice, Inc.

## LANGUAGE ASSISTANCE SERVICES

AGENCY 574-372-3401



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**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 574-372-3401

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 574-372-3401.

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 574-372-3401.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 574-372-3401. 번으로 전화해 주십시오.

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 574-372-3401.

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 574-372-3401.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 574-372-3401. رقم .: واليكم الصم ه

**ATTENTION :** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 574-372-3401.

**ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 574-372-3401.

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 574-372-3401.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。574-372-3401 まで、お電話にてご連絡ください。

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما بگيريد تماس 574-372-3401 با. باشد می ف

**ໂບດລາບ:** ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີ ພ້ອມໃຫ້ທ່ານ. ໂທ 574-372-3401.

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 574-372-3401

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 574-372-3401۔ ک